

DTM Nigeria | Displacement Tracking Matrix

PARTNERS SATISFACTION SURVER 2023

12 – 16 SEPTEMBER 2023

DTM NIGERIA PARTNERS SATISFACTION SURVEY FINDING

INTRODUCTION

In Nigeria, the Displacement Tracking Matrix (DTM) collects data on forced displacement and migration flows, as well as information on the profiles and needs of mobile populations. In the framework of these activities, DTM produces a number of information products (reports, maps, datasets, etc.) to provide an overview of population movements dynamics in the country and inform partners' responses and strategies.

A feedback survey on the usage of DTM Nigeria information products was conducted from 12 September to 16 September 2023, with the goal of improving these products. This dashboard summarizes the main results of the survey, to which **30 partners** provided responses.

Although the sample of respondents who participated in the survey is not necessarily an accurate and complete representation of all partners who use DTM Nigeria information products for their work, the results of this survey provide useful indications on the information needs and perceptions of partners and offer suggestions and guidance on the ways by which to improve and adapt products.

RESPONDENT PROFILES

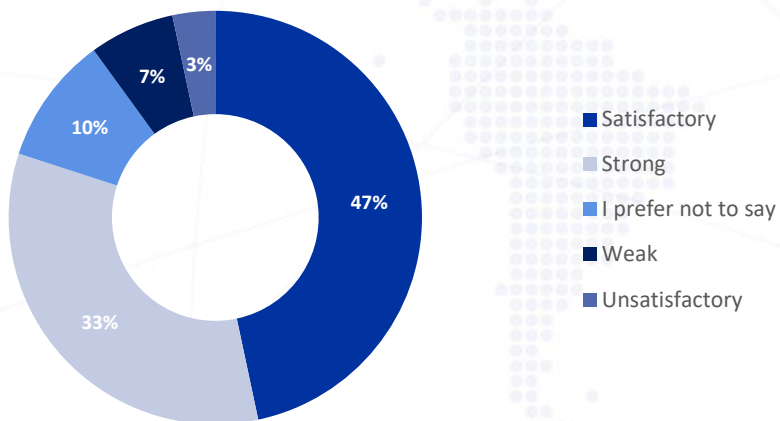
Of the 30 partners who answered the survey, 57 per cent are humanitarian actors (7% development only and 37% both humanitarian and development actors). Among them, 30 per cent work in a United Nations (UN) agency, 33 per cent work in an International Non-Governmental Organization (INGO) and 7 per cent in a national NGO. In addition, 97 per cent are based in Nigeria. 100% of participants indicated being familiar with DTM Nigeria's work, and all of them have read at least one of DTM Nigeria's information products.

KEY PRODUCTS

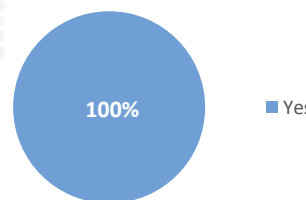
Results of the survey show that the most widely read DTM Nigeria products are the Emergency Tracking Tool (ETT) Dashboards and the Displacement Reports (73%), Displacement Dashboards (60%), the Flash Reports (43%), the Biometric Registration reports (33%) and the DTM Site Profiles (27%).

OVERALL SATISFACTION ON DATA SHARING

How would you rate the performance of DTM NIGERIA in Data Sharing?

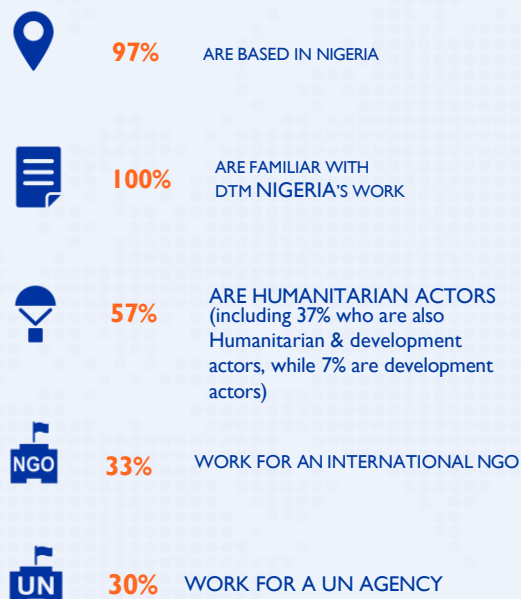


Have DTM NIGERIA products enhanced your knowledge of the context and dynamics of displacement and migration in NIGERIA?

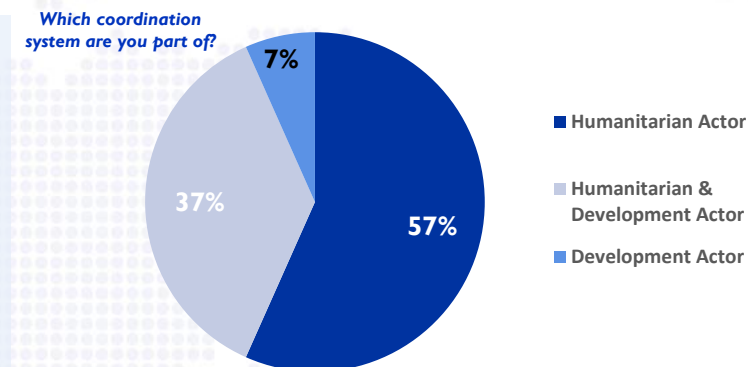


RESPONDENT PROFILES

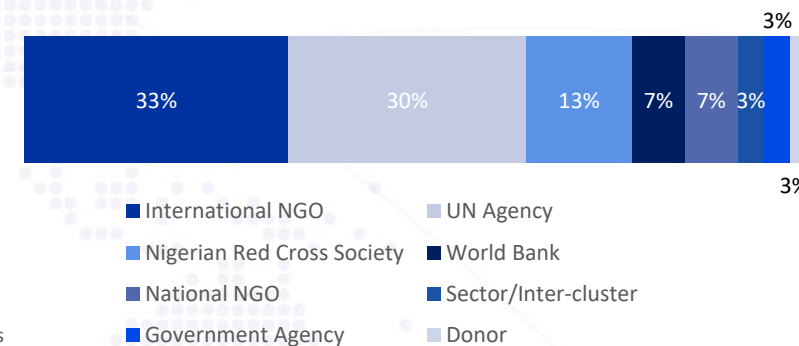
30 RESPONDENTS, of which:



Respondent Type



Organization / Institution

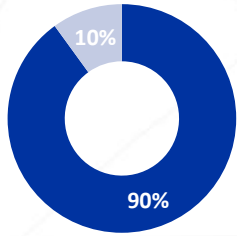


SATISFACTION

- 83%** CONSIDER THAT PRODUCTS ARE SHARED IN A TIMELY MANNER
- 80%** RECEIVED FREQUENT DTM UPDATES ON DTM NIGERIA PRODUCTS

INFORM RESPONSE

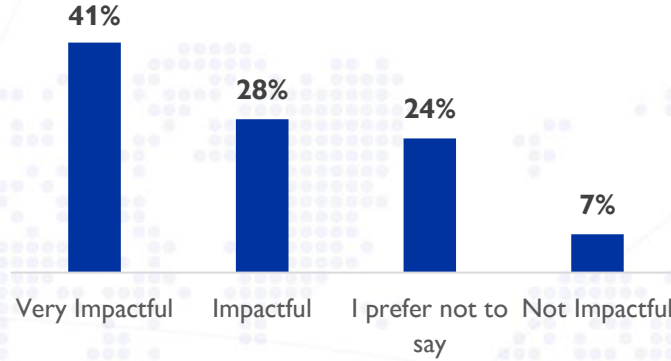
Did the data from the DTM help inform your response to individuals affected by the flood?



■ Yes ■ No

RELEVANCE OF DTM TRAINING

How relevant has DTM NIGERIA training been to your staffs who have attended?



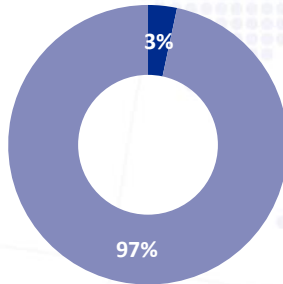
PURPOSE OF DTM NIGERIA PRODUCTS



For what purpose do you use DTM NIGERIA products?

DTM DATA AND INFORMATION USED IN PROJECT/PROGRAMMES IMPLEMENTATION

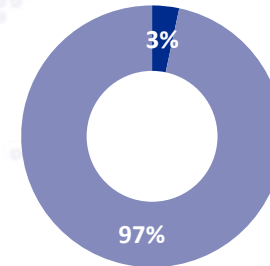
Has DTM data and information be used in the implementation of your projects / programmes?



■ No ■ Yes

DTM DATA AND INFORMATION BE REFERENCED

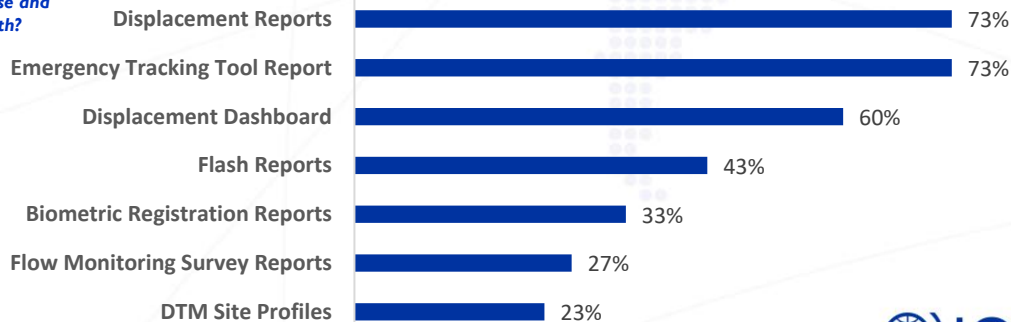
Has DTM data and information be referenced to in the planning of your projects / programs?



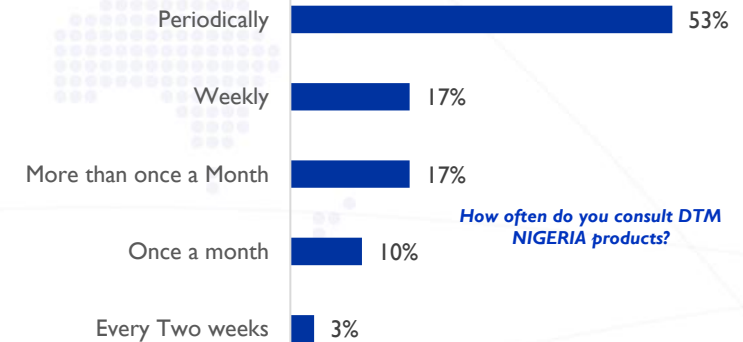
■ No ■ Yes

DTM MOST FAMILIAR TRAINING

Which DTM NIGERIA Products do you use and are familiar with?



FREQUENCY CONSULTING DTM PRODUCTS



How often do you consult DTM NIGERIA products?