

## Missing hours record:

Hello Satish! I am sending this document so that it is easier for you to navigate what problem I faced a few months back.

I told you I missed many many hours in August-September-October and November. I am inserting some photos as evidence here to prove that I missed logging in hours to my upwork.

I unintentionally logged in your hours to another client, and for months I didn't realize. It happened because the work diary shuffled all the contracts where I normally logged in the hours.

***(Note: Satish! You can fact check these hours in your diary as well. I have neither added anything from my own side, nor manipulated the data (this isn't possible at all in Upwork). Furthermore, you can email Upwork and ask them about these specific dates)***

Work Diary						
August 2023						
Mon	Tue	Wed	Thu	Fri	Sat	Sun
31	1	2	3	4	5	6
7 ▲	8 ▲	9 ▲	10 ▲	11 ▲	12 ▲	13 ▲
14 ▲	15 ▲	16 ▲	17 ▲	18 ▲	19 ▲	20 ▲
21	22	23	24	25	26	27
28	29	30	31	1	2	3

This is my August diary. As you can see, the issue started on 21st of August. Logged hours are marked as “Green” and the rest with no sign. Which means the hours were not logged in and you were not charged.

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### Work Diary

September 2023						
Mon	Tue	Wed	Thu	Fri	Sat	Sun
28	29	30	31	1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	1

This is September. The entire month went without any logged hours. As you can see, there are no green marks which means the hours were not logged in and you were not charged.

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## Work Diary

< October 2023 >						
Mon	Tue	Wed	Thu	Fri	Sat	Sun
25	26	27	28	29	30	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
▲	▲	▲	▲	▲	▲	
30	31	1	2	3	4	5

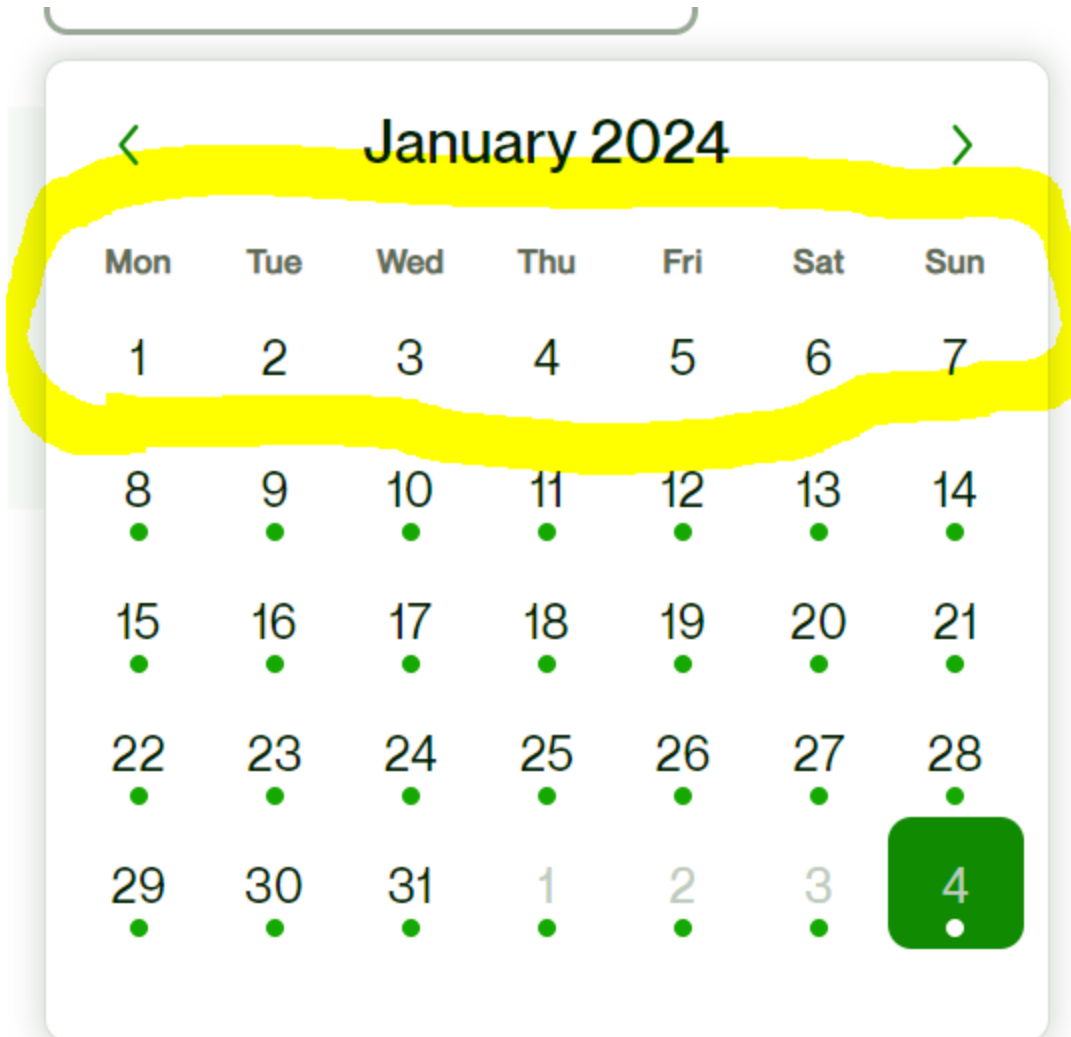
This is October. As you can clearly see, the first 22 days have no green mark, as there were no logged hours. I realized on 22nd of October that I was doing something wrong. I started entering hours when I contacted Upwork and they told me about the problem.

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## Work Diary

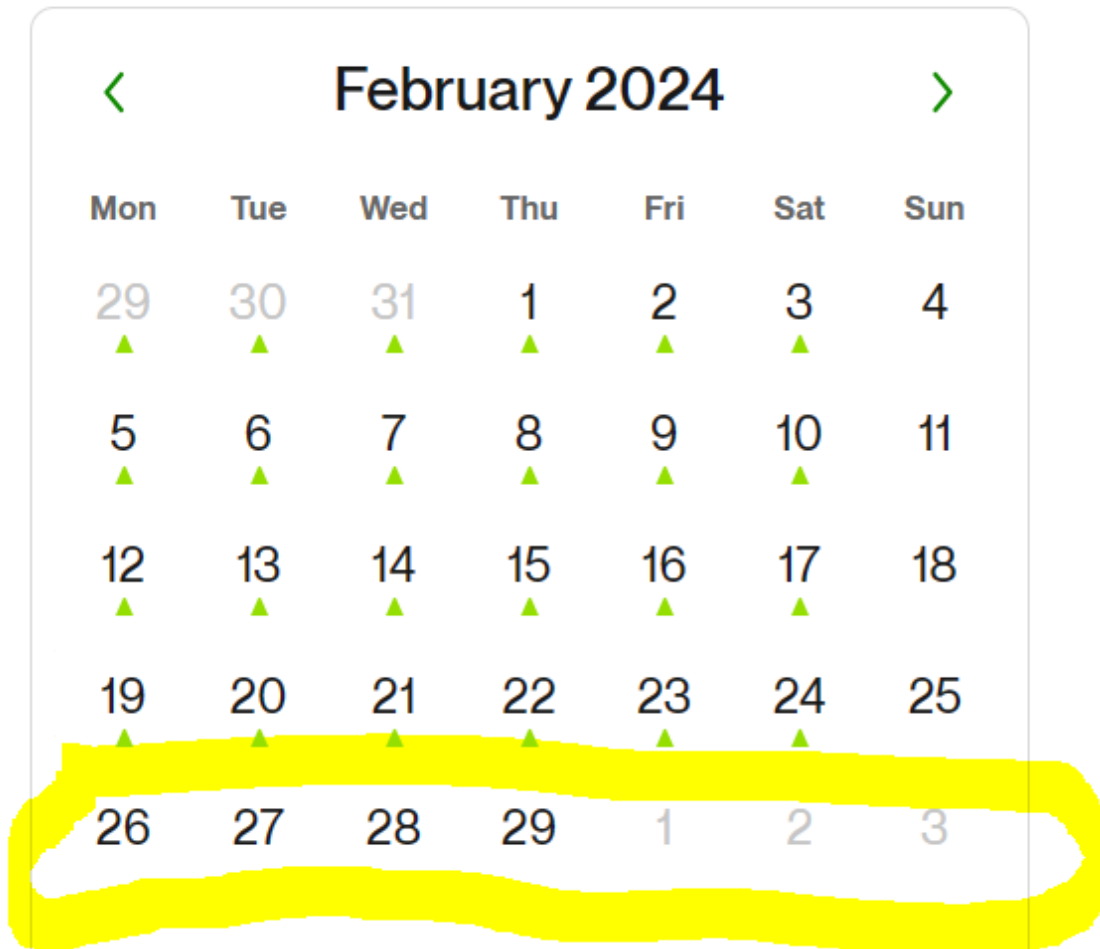
November 2023						
Mon	Tue	Wed	Thu	Fri	Sat	Sun
30	31	1	2	3	4	5
6 ▲	7 ▲	8 ▲	9 ▲	10 ▲	11	12 ▲
13 ▲	14 ▲	15 ▲	16 ▲	17 ▲	18 ▲	19
20 ▲	21 ▲	22 ▲	23 ▲	24 ▲	25 ▲	26
<b>27</b>	<b>28</b>	<b>29</b>	<b>30</b>	<b>1</b>	<b>2</b>	<b>3</b>

I forgot to log in hours in the first week of November again. I dropped you a message when I missed those hours.



I forgot to add the first week of January 2024 too. I told you about this in the chat.

# Work diary



I couldn't add a week at the end of February.

March 2024						
Mon	Tue	Wed	Thu	Fri	Sat	Sun
26	27	28	29	1	2	3
4 ●	5 ●	6 ●	7 ●	8 ●	9 ●	10 ●
11 ●	12 ●	13 ●	14 ●	15 ●	16 ●	17 ●
18 ●	19 ●	20 ●	21 ●	22 ●	23 ●	24 ●
25	26	27	28	29	30	31

This one is very recent. You can check the chat for 4 March. I forgot to add March's last week hours. As you see, there are no green dots which means you are not charged and subsequently, I am not paid.

**How many total hours?:**

**August: 11 days (3 hours each day,  $3 \times 11 = 33$  hours)**

**September: 30 days (3 hours each day,  $3 \times 30 = 90$  hours)**

**October: 22 days (3 hours each day,  $3 \times 22 = 66$  hours)**

**November first week: 7 days (3 hours each day,  $3 \times 7 = 21$ )**

**January first week: 7 days (3 hours each day,  $3 \times 7 = 21$ )**

**February last week: 7 days (3 hours each day,  $3 \times 7 = 21$ )**

**March last week: 7 days (3 hours each day,  $3 \times 7 = 21$ )**

**Total hours:  $33+90+66+21+21+21+21=$  273  
hours**